

## **STATEMENT OF COMPANY QUALITY POLICY**

It is the Policy of PRS Health & Safety Training that all services delivered are:

- Fit for the purpose for which they are intended.
- Conform in all respects to customers' specifications. □ Conform to specific customer quality standards.

To achieve this, PRS Health & Safety Training is committed to comply with the requirements of ISO 9001: 2015 in all aspects of PRS Health & Safety Training management system.

PRS Health & Safety Training is committed to continually improve the effectiveness of the Quality Management System.

All services will at all times be delivered under the strict control of PRS Health & Safety Training defined system for Quality Assurance.

In addition, the defined Quality Assurance system is designed to ensure that PRS Health & Safety Training development proceeds towards its strategic goals. These goals are:

- To achieve steady and sustainable growth by improvements in technical and operational efficiency.
- To monitor and take advantage of all opportunities to broaden the client base particularly where this will take PRS Health & Safety Training into new and expanding markets.
- To improve PRS Health & Safety Training ability to meet current expectations and needs of its customers and anticipate future market opportunities.
- To develop PRS Health & Safety Training stature and meet the foregoing goals by effective training and development of personnel and the provision of the necessary equipment and resources.

The Quality Policy is communicated by:

- Discussion at safety induction sessions
- Reviewed at Management Meetings
- Displayed on PRS Health & Safety Training Notice Board.

This policy will be reviewed annually, or as a result of:

- Changes to the ISO Quality Standards
- Recommendations following quality audits
- Changes in operational procedure

**Managing Director:** Steve Brandley

**Review date:** June 2020